Land Title Matters

February 12, 2014

Land Title Matters is an eNewsletter from the Land Title and Survey Authority of BC

LTSA Opens General Registration for myLTSA Portal

The Land Title and Survey Authority of BC (LTSA) opens its new portal, myLTSA, for general registration by professionals, and government and business customers who require access to the LTSA's Electronic Services after May 1, 2014.

The LTSA offers two myLTSA services: myLTSA Enterprise available for registration today and myLTSA Explorer (see below) available in March 2014.

To start the registration process for myLTSA Enterprise, download the <u>Quick Start</u> <u>guide</u> or go directly to the online registration form at <u>http://myltsa.ltsa.ca/enterprise</u>

The LTSA is hosting online webinars to help customers with the myLTSA registration process starting in mid-February. <u>Sign up for a webinar</u>.

OPTION 1: myLTSA Enterprise - Replaces LTSA's Portal Accessed on BC OnLine

myLTSA Enterprise provides access to the full suite of LTSA Electronic Search and Filing services, and as of May 1, 2014 replaces the LTSA's portal available on BC OnLine.

Ideal for current BC OnLine customers who search land title records and electronically file applications with the LTSA, myLTSA Enterprise customers will experience no significant changes to the LTSA's core Electronic Search and Filing services offered today on BC OnLine. Payment for transactions conducted through myLTSA Enterprise accounts is with a pre-paid deposit account.

myLTSA Enterprise delivers improved account management tools allowing greater online access and control by designated administrators to manage account, user and financial information. Improvements have also been made to notification and product delivery, and password management. Learn more about myLTSA Enterprise account features.

Register Before Final Deadline of April 30, 2014

As of May 1, 2014, the LTSA's Electronic Services will no longer be accessible on BC OnLine. All customers who wish to continue to use the full suite of LTSA Electronic Services must register and activate a myLTSA Enterprise account by May 1, 2014. Please allow 3 to 5 days for account set-up and financial institution approvals.

Get to Know myLTSA Enterprise Today

The LTSA recommends that once registered, customers use myLTSA Enterprise as their primary account. Until May 1, 2014, customers can continue to access the LTSA's Electronic Services using their BC OnLine account to complete any in-progress transactions or access archived information in advance of the May 1st deadline. Please refrain from attempting to login to both systems to access LTSA's Electronic Services at the same time. Customers may continue to use BC OnLine for all other services. The LTSA will provide for the ability to complete in-progress transactions and access archived information for a limited period of time following May 1, 2014. More information about this service will be available in March 2014.

Customers who conduct Electronic Meets will need to continue to use BC OnLine until mid-March when this service will be available in myLTSA Enterprise.

OPTION 2: myLTSA Explorer - Coming in March 2014

Customers who only conduct occasional land title searches and do not electronically file applications with the LTSA may wish to consider using myLTSA Explorer, in place of myLTSA Enterprise. myLTSA Explorer is ideal for real estate agents and general businesses who order a limited number of active land titles and related strata plans annually and do not require access to historical land titles or other documents or plans. A deposit account is not required for myLTSA Explorer, as payment is by Visa or MasterCard. myLTSA Explorer will be available in March 2014.

For more information about myLTSA, read the FAQs.

For assistance during your registration process or technical support of myLTSA Enterprise, contact myLTSA Technical Support. Send an <u>online request</u> or call **1-877-577-5872** (LTSA) and select menu option 2.

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